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LEADERSHIP. INNOVATION.
CONNECTEDNESS.

THE
HOTEL SCHOOLTM
SYDNEY • MELBOURNE • BRISBANE

A unique
partnership
between



**Southern Cross
University**



HOTELSCHOOL.SCU.EDU.AU
Southern Cross University CRICOS Provider: 01241G

2020

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WELCOME TO THE HOTEL SCHOOL

Global Career in Leadership

More than just a job in
Tourism and Hotel Management

Study in the centre of Australia's global cities.

Sydney





Melbourne



Brisbane

THE HOTEL SCHOOL is located in the absolute centre of three of Australia's most famous cities, surrounded by international hotel brands. There is simply no better place to start a global career.

How we create tomorrow's leaders

The Hotel School Advantage

Build a five-star career in Business, Tourism and Hotel Management at the prestigious Hotel School. The Hotel School was founded in 1989 at one of the world's leading hotels, InterContinental Sydney, combining the academic excellence and innovation of Southern Cross University and the industry expertise of Mulpha Australia.

The Hotel School has now developed close working relationships with leading hospitality organisations both in Australia and internationally.



AUSTRALIA'S FIRST HOTEL SCHOOL

THE HOTEL SCHOOL WAS FOUNDED IN 1989
AS AN INTEGRAL PART OF INTERCONTINENTAL
SYDNEY WITH THE VISION OF CREATING
AUSTRALIA'S BEST TALENT IN TOURISM
AND HOTEL MANAGEMENT



SOUTHERN CROSS UNIVERSITY

RANKED #34 IN HOSPITALITY &
TOURISM MANAGEMENT 2019
ACADEMIC RANKINGS OF
WORLD UNIVERSITIES



GRADUATE EMPLOYMENT OUTCOMES

95% OF 2018 GRADUATES SURVEYED WERE EMPLOYED WITHIN SIX MONTHS OF GRADUATION. 69% OF THIS GROUP COMMENCED THEIR ROLES PRIOR TO THEIR GRADUATION DATE



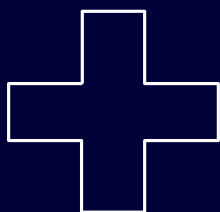
UNIQUE INDUSTRY CONNECTIONS

AS A HOTEL INVESTOR, MULPHA ENSURES GRADUATES FROM THE HOTEL SCHOOL ARE NOT ONLY EQUIPPED WITH THE SKILLS REQUIRED TO EXCEL IN HOTEL MANAGEMENT, BUT ARE ALSO PROVIDED WITH A HUGE ARRAY OF INDUSTRY OPPORTUNITIES



PAID INTERNSHIPS

AS PART OF YOUR STUDIES, YOU'LL UNDERTAKE SIGNIFICANT TIME IN AN INTERNSHIP, GAINING EXPERIENCE IN A TOURISM OR HOSPITALITY BUSINESS ENVIRONMENT



SWISS INDUSTRY PROGRAM

AUSTRALIA'S ONLY SWISS-DESIGNED HOTEL MANAGEMENT PROGRAM BACKED BY ACCORHOTELS. STUDENTS COMPLETING THE PROGRAM WILL BE ELIGIBLE TO GRADUATE WITH A DIPLOMA IN INTERNATIONAL HOTEL AND TOURISM MANAGEMENT FROM HTMI SWITZERLAND.



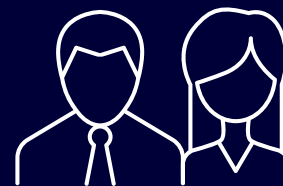
ALUMNI NETWORK

AS A HOTEL SCHOOL AND SOUTHERN CROSS UNIVERSITY ALUMNUS YOU ARE PART OF A VIBRANT, GLOBAL COMMUNITY. THE HOTEL SCHOOL ALUMNI OCCUPY KEY POSITIONS ACROSS THE HOSPITALITY, HOTEL AND TOURISM INDUSTRIES IN AUSTRALIA AND AROUND THE WORLD



PROFESSIONAL LEARNING CENTRE

THE HOTEL SCHOOL'S PROFESSIONAL LEARNING CENTRE (PLC) IS DEDICATED TO PROVIDING STUDENTS WITH UNIQUE OPPORTUNITIES TO IMPROVE THEIR EMPLOYABILITY AND INDUSTRY KNOWLEDGE. PLC ACTIVITIES ARE OPEN TO ALL STUDENTS AND INCLUDE PROFESSIONAL DEVELOPMENT COURSES, ON-SITE VISITS, WORKSHOPS AND INDUSTRY GUEST SPEAKERS



DIVERSITY

A GREAT MIX OF STUDENTS FROM AUSTRALIA AND ALL OVER THE WORLD CREATES A DYNAMIC AND DIVERSE PLACE TO STUDY

Southern Cross University Rankings

Southern Cross University is one of the World's Top 50 Universities in Hospitality and Tourism Management.*

THE World University Rankings[†]

Top 150 Young Universities
Top 5% in Social Sciences and Business & Economics

#1 in Australia for international student support

In the 2018 *International Student Barometer*, Southern Cross University is #1 in Australia for international student support.

Excellence In Research For Australia[‡]

In the 2018 Excellence in Research for Australia report, Southern Cross University achieved outstanding ratings of 'at world standard' or above, in 23 research fields. In 14 research fields the University was evaluated to the highest possible classification of 'well above world standard'.

Tourism (1506) rated at 'World Standard' Excellence in Research with ERA rating of 3.

<https://www.scu.edu.au/research/our-research/era/>

*2019 Academic Rankings of World Universities.

† The Times Higher Education World University Rankings 2019

‡ ERA 2018 - Excellence in Research for Australia

Ranked at #34 in the world
for Hospitality and Tourism
Management.*

**Southern Cross
University received
a five-star rating in
Tourism and
Hospitality.****



**In the 2019 Good Universities Guide Southern
Cross University achieved:**

5 stars

for student support



5 stars

for social equity



96.2%

**LEARNING RESOURCES
RANKED NUMBER 1****

88.6%

**TEACHING QUALITY
RANKED NUMBER 2****

94.4%

**EDUCATIONAL EXPERIENCE
RANKED NUMBER 1****

77.8%

**EMPLOYMENT
RANKED NUMBER 1****

* <http://www.shanghairanking.com/Shanghairanking-Subject-Rankings/hospitality-tourism-management.html>

** <https://www.gooduniversitiesguide.com.au/university-ratings-rankings/2019/southern-cross-university>

Southern Cross University



3 campuses



81,597 graduates



9 research centres

Southern Cross University operates The Hotel School in Brisbane, Sydney and Melbourne in partnership with Mulpha Australia. Southern Cross University was the first university in Australia to offer studies in tourism.

A message from the Vice Chancellor of Southern Cross University



Professor Adam Shoemaker
VICE CHANCELLOR
SOUTHERN CROSS UNIVERSITY

“

On behalf of Southern Cross University, I am pleased to welcome you to the thousands of Southern Cross graduates who comprise the global community of leaders in the hospitality and tourism business.

Southern Cross University, with our industry partner, Mulpha, pioneered the innovative, committed and industry-focussed Hotel School 30 years ago. That spirit of contemporariness, bespoke and student-centred education remains central to the ethos of the Hotel School. When you study with us at The Hotel School, you get the combined gravitas and credential of a public university with the assurance that every student will have an industry placement in the hotel or hospitality sector. The Hotel School is owned and run by experts in the field and your education will position you well for the exciting development in the sector, locally and globally.

It is my promise to you that both the academic and professional staff of The Hotel School will ensure you have an exciting and rewarding study journey and it is my commitment to you that you will experience the best value education experience compared to any other.

I welcome you and invite you to consider your future with us.

”



Southern Cross University is a progressive and innovative multi-campus university. It proudly engages with local communities and creates change that has impact around the world.

Southern Cross has three main campuses located on Australia's east coast at the Gold Coast in Queensland and in Lismore and Coffs Harbour in New South Wales. It operates The Hotel School in Brisbane, Sydney and Melbourne in partnership with Mulpha Australia.

The University welcomes students from more than 80 countries and provides an inspiring and supportive learning environment to more than 18,900 students. Work placements and developing practical, industry-specific skills are a feature of the degrees it offers, as is hands-on learning in laboratories, on field trips or through real-world projects.

A strong focus on industry and community collaboration produces engaged teaching and research outcomes across a broad range of disciplines. Undergraduate and postgraduate degrees are available in a range of study areas that include science and health disciplines, law, engineering, education, humanities, creative arts, tourism, business and information technology. Specialist degrees in Indigenous knowledge, marine science, osteopathy, midwifery, speech pathology, podorthotics, podiatry and psychology as well as a suite of double degrees, round out a rich academic portfolio.

The University is home to nine research centres, all with deep connections to the communities they serve and a commitment to research output that has global relevance, be it marine ecology, organic agriculture, plant and geoscience, adolescent development or flood mitigation. In the latest Excellence in Research for Australia report, Southern Cross achieved outstanding ratings of 'at or above world standard' in 23 research fields.

About Mulpha Australia

Mulpha Australia is an investor, developer and manager of premium property and lifestyle investments including resorts, hotels and residential and commercial developments.

Mulpha is a generous supporter of medical research, children's charities, Great Barrier Reef scientific projects, the arts and education.

Mulpha Australia's primary assets and investments include:

InterContinental Sanctuary Cove Resort, InterContinental Hayman Island Resort, InterContinental Sydney, Marritz Hotel and Salzburg Apartments Perisher Valley, Bimbadgen Hunter Valley, and the Norwest Business Park Sydney. Internationally, Mulpha's assets include London Marriott Grosvenor Square, as well as managed assets, Novotel Century Hong Kong, Sofitel Paris Le Faubourg and the Sofitel Philippine Plaza Manila.





HAYMAN ISLAND



BIMBADGEN WINERY, HUNTER VALLEY



INTERCONTINENTAL, SYDNEY

A word from Mulpha International's CEO



Greg Shaw
CEO, MULPHA INTERNATIONAL

“

Mulpha Australia is proud to be a partner, together with Southern Cross University, in offering a long tradition of quality, contemporary and relevant higher education qualifications through The Hotel School, in our modern campuses located in the heart of Sydney and Melbourne. Mulpha and its related businesses are major investors in hotels, with links to many hotel management and related hospitality businesses globally. Our hotel properties include some of the most iconic in Australia including InterContinental Sydney. We bring our experience in owning, developing and managing hotels to our participation in The Hotel School. In fact, The Hotel School had its origins 30 years ago in the InterContinental Sydney, located just steps away from The Hotel School's Sydney campus. Our industry knowledge and connections make The Hotel School a unique proposition for students. Our graduates are held in the highest regard around the world while undertaking a diverse range of exciting roles. We look forward to welcoming you to The Hotel School and assisting you to become one of the industry's future leaders.

”

The Future of Hotel Management



HOSPITALITY AND TOURISM ARE ONE OF AUSTRALIA'S LARGEST EXPORT SECTORS AND CONTRIBUTE AROUND \$40 BILLION TO THE ECONOMY ANNUALLY



THE NUMBER OF INTERNATIONAL TOURIST ARRIVALS WORLDWIDE IS EXPECTED TO INCREASE BY AN AVERAGE 3.3% A YEAR FOR THE PERIOD 2010 TO 2030



THE STRONGEST GROWTH BY REGION WILL BE SEEN IN ASIA AND THE PACIFIC, WHERE ARRIVALS ARE FORECAST TO INCREASE BY 331 MILLION TO REACH 535 MILLION IN 2030 (+4.9% PER YEAR)



CONTINUED GROWTH IN TOURISM NUMBERS UNDERPINS NEW INVESTMENT AND GROWTH IN THE HOTEL INDUSTRY. THE GROWTH IN TOURISM EMPLOYMENT WILL RESULT IN INCREASED DEMAND FOR HIGHLY QUALIFIED PROFESSIONALS



1 IN 10 JOBS GLOBALLY WILL BE IN TOURISM, OFFERING GRADUATES OF THE HOTEL SCHOOL A VERY BRIGHT FUTURE

What are the key benefits of pursuing a career in the hotel and tourism industries?

- The diversity of roles, with opportunities spanning careers in restaurants through to international hotel chains and cruise ships
- Opportunities for travel – both domestically and internationally
- Obtaining life-long skills that can be transferred to roles in other sectors
- Unlimited pathways for your career, which places you in a competitive position throughout your life being in the centre of one of the fastest growth industries in Australia and worldwide
- Opportunities for career advancement across management and functional areas

Reference: Tourism Employment in Australia 2011-12 to 2029-30, Tourism Research Australia (supported by the Australian Bureau of Statistics).

Alumni

Federica Vicelli

Food and Beverage Team Leader at
Cortile Lounge, InterContinental Sydney

Master of International Tourism and Hotel
Management (Year of Graduation 2018)
– International Student from Italy.

A portrait of Federica Vicelli, a young woman with dark hair tied back, wearing a dark blue blazer over a black top. She is smiling slightly and looking towards the camera. A name tag is visible on her blazer. The background is a blurred indoor setting, likely a hotel lobby.

“
The Hotel School has certainly been one of the most exhilarating and rewarding experiences of my journey within hospitality. On an academic level THS provided the perfect balance between theoretical and practical learning which has greatly influenced my learning and understanding of the industry as a whole.
”

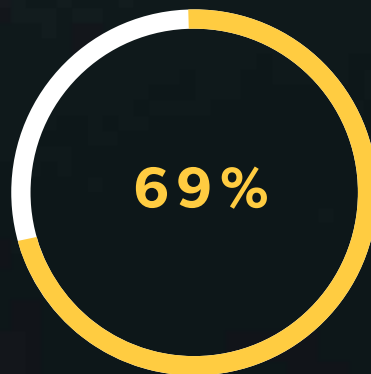
High Employment Rates for Hotel School Graduates.

The Hotel School students are highly sought after by employers in Australia and overseas.

2018 HOTEL SCHOOL GRADUATE EMPLOYMENT SURVEY



SECURED A JOB AFTER GRADUATION



HIRED BEFORE GRADUATION

RAPID CAREER PROGRESSION

Our students continue to grow their careers after graduation.



Gil Wong

Client Value Manager at
Corporate Travel Management

Bachelor of Business in Hotel
Management, graduated 2002

International Student

2018 - Present

Client Value Manager
at Corporate Travel
Management

2016

Sales Manager at
Ultimate Conferences

2015

Director of Sales &
Marketing at The
Sebel Docklands

2014

Director of Sales &
Marketing at Novotel
Forest Resort Creswick

2009

Director of Sales at
Ibis Melbourne

2008

Key Account Manager
at AccorHotels

2005

Business Development
Manager at Mercure
Sydney

2004

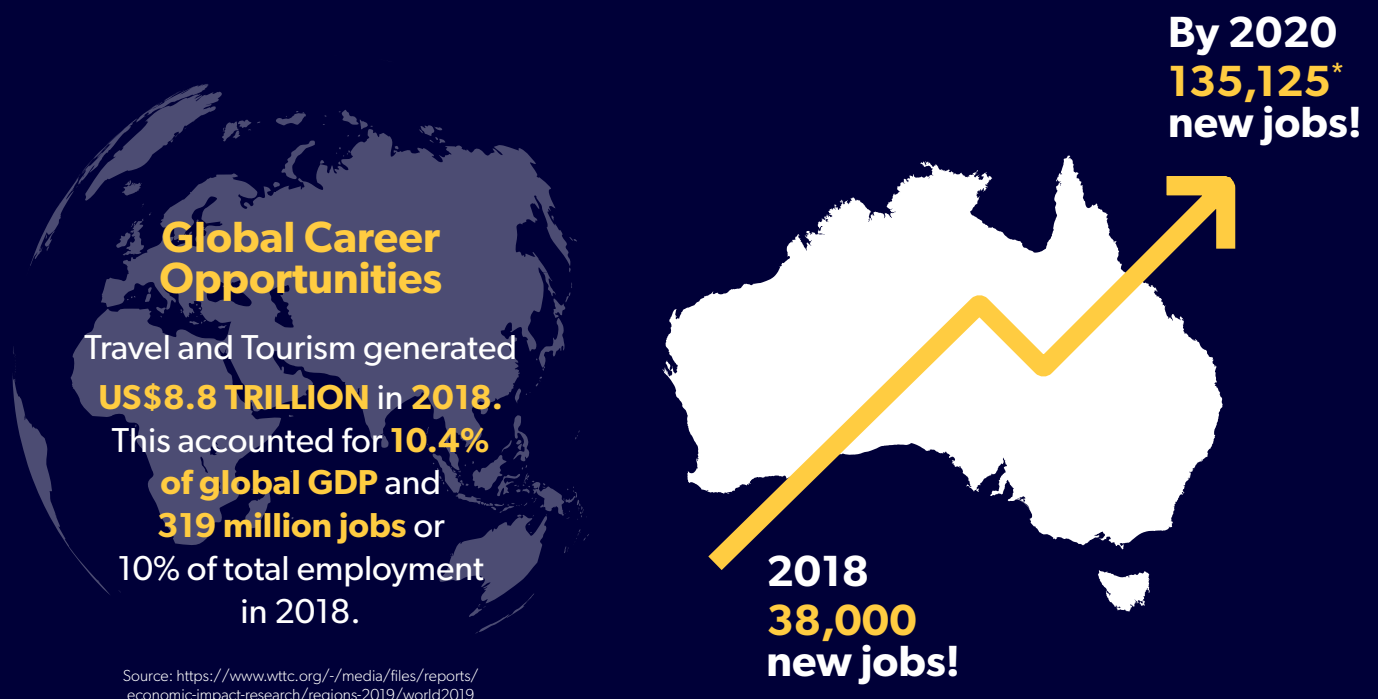
Business Unit Manager
at The Lido Group

Career Opportunities

In the hotel, tourism and hospitality industry and beyond

Qualified hotel management professionals are in high demand*. Whether you are interested in event management, sales and marketing, food and beverage, human resources or any other role within the industry, an exciting career awaits you. Your hotel management degree, from Southern Cross University, not only provides you with an education but also a pathway to a successful career.

Your degree will open up an enormous range of opportunities around the world, with highly competitive remuneration for senior management roles.



* Deloitte Australia Tourism Labour Force Report 2015-2020.

GRADUATE OPPORTUNITIES



Human resource management

- Director of human resources
- Personnel and training manager
- Human resources manager
- Health and safety manager
- Employee relations officer



General management and administration

- General manager
- Resident manager
- Executive assistant manager
- Director of operations
- Hotel manager
- Resort manager
- Duty manager



Sales and marketing

- Director of sales and marketing
- Promotions manager
- Public relations manager
- Communications manager
- Sales and marketing manager
- Social media manager
- Account executive
- Group sales coordinator
- Revenue manager



Event management

- Banquet and events manager
- Venue coordinator
- Facility management
- Communication services
- Meeting planner
- Food and beverage manager
- Event sales manager



Food and beverage management

- Director of food and beverage operations
- Food and beverage manager
- Restaurant manager
- Bar manager
- Banquet manager
- Catering manager
- Room service manager
- Nightclub manager
- Sommelier



Accounts and finance

- Director of finance
- Chief accountant
- Financial controller
- Income auditor
- Procurement manager
- Purchasing and material manager
- Information systems
- Cost controller



Rooms division and front office

- Director of rooms division
- Director guest relations
- Director of housekeeping
- Reservations manager
- Security supervisor
- Front office manager
- Front office supervisor
- Concierge
- Executive floor manager
- Guest services manager
- Night auditor



Executive roles in other industries

- Human resource consulting
- Telecommunications
- Sales and marketing
- Government
- Public relations
- Management consulting
- Hotel broker
- Asset management
- Education and training
- Facility management
- Entertainment and festivals
- Logistics
- Brand management
- Project management

Uma Panchapakesan

Master of International Tourism and Hotel
Management (Year of Graduation 2018)

Dux Award Recipient.

International Student from Sri Lanka.

“

I graduated with a Master of International Tourism and Hospitality Management from The Hotel School. During my time as a student I did an internship at Mulpha Australia where I worked as a Research Intern with Mulpha Australia Limited in the Hotel Investments division. It was a great platform to integrate my academic learning in a practical work environment.

”

Career Pathways



Internships

The Hotel School offers students an opportunity to integrate theory with the practice and responsibility of the professional workplace through our internship program.

Internships are integrated into the Bachelor of Business in Hotel Management and Master of International Tourism and Hotel Management courses. They are a unique part of our degrees, designed to assist in working out which career pathway is best suited to you and to add valuable experience to your career. Internships may be undertaken

within Australia or internationally. Students may gain experience in any sector of tourism and hospitality. Undergraduate students must accrue 600 hours practical workplace experience during their compulsory six-month internship. Postgraduate students accrue 300 hours during an optional 10-week internship.





BENEFITS OF INTERNSHIPS:

Gain experience within the tourism and hospitality business environment

The Hotel School has connections to leading hotels, resorts, restaurants and other hospitality and tourism organisations that will help you take your classroom skills into the workplace.

Further develop skills learned in class or from past experience

The skills you develop in the classroom, as well as from other hospitality experience, will be invaluable as you'll be able to hit the ground running in a business environment.

Improve your personal skills

Time management, punctuality, presentation, organisation and communication skills are all vital to working in tourism and hospitality.

Experience and learn from different operational styles

Your experience will grow from every different work situation as you understand different management styles and systems.

Grow your network of industry contacts

Everyone you meet could be an invaluable contact as you progress through your career in the global tourism and hospitality industry.

Gain invaluable experience for your resume

Work experience is key to getting the job. Just like transferring your skills from the classroom to internships, your employers will expect you to know how to work and conduct yourself in a professional environment.

Paid internships

At The Hotel School, students have the opportunity to get paid internships as part of their degree.

INTERNSHIPS AT MULPHA-OWNED PROPERTIES

A selection of Mulpha-owned properties located in Australia and internationally offers opportunities to our students undertaking the Professional Hospitality Experience 6-month internship program.

These internships have been designed in consultation with these properties, and offer students:

- the opportunity to gain experience in 2-3 departments during the 6-month program
- a dedicated workplace mentor
- periodic progress meetings
- observation of 'behind-the-scenes' management tasks
- project work
- (in some locations) a dedicated space on-site for completing the academic requirements.

These properties host our students with the view to continued employment upon successful completion of their internship program.

Mulpha properties and key industry partners

The Hotel School has a strong network of Mulpha properties and industry partners who provide an invaluable resource.

The Hotel School and Mulpha offer Work Integrated Learning internship opportunities, Professional Learning Centre sessions, graduate opportunities, and other activities integrated into the degree programs.

Our academic team are part of a robust professional network, both as educators and from their extensive prior experience in the industry.

They can share their connections with you as you progress through your studies, sometimes yielding valuable opportunities for work or mentorship.

MULPHA PROPERTIES



Bimbadgen

HAYMAN



OTHER INDUSTRY PARTNERS



aqua restaurant group



Professional Learning Centre

Established to complement academic learning, the Professional Learning Centre (PLC) provides high quality professional development and support for students.

The dedicated team of Industry Engagement Manager, Career Consultants, and Work Integrated Learning Consultants promises to support, encourage and equip students for their career through the provision of career development services, professional development sessions, and industry experience opportunities designed to:

- Network and engage with current industry professionals
- Build valuable industry and peer networks
- Develop personal, professional and practical skills
- Gain significant industry insights
- Enhance your resume and strengthen your personal brand.

Career Consultants offer a range of services to support students with their career preparation, including assistance with resume writing, job search activities and interview skills as well as career advice and tips. They can also assist students with researching job roles and

industries and identifying career pathways, as well as identifying their employability skills.

Work Integrated Learning Consultants work closely with students to provide advice and guidance on the Internship Program, and assist students to identify professional development activities to enhance their employability, industry knowledge and advance their professional standing within the industry.

The PLC offers sessions to all students which include professional development courses, on-site visits, workshops and industry guest speakers, and is constantly striving to provide new and exciting opportunities for students.

Sessions include:



Leadership speaker series and industry panels

Gain access to industry leaders through guest speakers who share their insights and industry knowledge.



LinkedIn course

Learn how to set up an effective LinkedIn profile and what employers are looking for when viewing your profile.



RSA course

Obtain your Responsible Service of Alcohol (RSA) certification, permitting you to work in a licensed premises.



Manager-for-a-day

Find out what it's like to be a manager as you shadow a manager in a 4-5 star hotel, including the Mulpha-owned InterContinental Sydney, or Grand Hyatt Melbourne.



Networking

Learn some tips on how to network and put them into practice when you meet with and learn from industry professionals over lunch.



Industry insights

Field trips to visit a Mulpha-owned property located at Sanctuary Cove to gain insights into working at a resort. Learn from industry professionals and engage in work experience.



Winery tour

Learn from professional winemakers how wine is made at the Mulpha-owned Bimbadgen Winery, or Rochford Winery.



Mock Interviews

Be interviewed by an industry professional and receive feedback on performance to help with the 'real thing'.



Skills2Work Food & Beverage course

Learn the fundamental skills needed to perform tasks within a Food & Beverage environment.



Guest speakers

Students have a chance to meet and learn from industry experts about the latest trends in Tourism and Hotel Management.



Careers Workshops

Careers workshops are designed to offer best practice and career tips to students.



Opera Training

Learn how to use Opera, the standard reservations software used by hotels.

2018 ACEN Collaboration Awards

In 2018, The Hotel School and four industry partners were nationally recognised by ACEN (Australian Collaborative Education Network) as runner-up in the ACEN Collaboration Awards 2018.

ACEN is the professional association for practitioners and researchers from the tertiary education sector, industry, community and government representatives, involved in Work Integrated Learning (WIL) in Australia.

AccorHotels, IHG, Marriott International, TFE Hotels and The Hotel School were highly praised for collaboration through the Bachelor of Business in Hotel Management mock interview program, having demonstrated a 'sustained and significant contribution to Work Integrated Learning' for 10 years.

The collaboration was recognised as providing a meaningful WIL experience to students each year, contributing to the curriculum of the university, and seeking to improve the WIL experience for students.

NEW FREE Graduate Recruitment Service

The Tourism and Hospitality industry has endless career opportunities.



THE TOURISM AND HOSPITALITY INDUSTRY HAS ENDLESS CAREER OPPORTUNITIES, AND FINDING THE RIGHT ROLE WHEN YOU GRADUATE IS IMPORTANT.



OUR **FREE** GRADUATE PLACEMENT SERVICE IS AVAILABLE TO ALL STUDENTS AND IS ALSO ACCESSIBLE FOR UP TO 12 MONTHS AFTER GRADUATION. IT PROVIDES PRACTICAL SUPPORT IN SECURING GRADUATE EMPLOYMENT.

You will have access to over 10,000 employment opportunities*, as well as a personalised career consultancy service to help you:



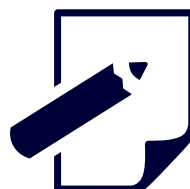
IDENTIFY YOUR SKILLS AND STRENGTHS, AND AREAS YOU WANT TO WORK ON



RESEARCH ORGANISATIONS AND CAREER PATHS



IDENTIFY SUITABLE JOB OPPORTUNITIES, ALIGNED WITH YOUR CAREER PLAN



PREPARE YOUR RESUME AND COVER LETTER



PRACTICE YOUR INTERVIEW SKILLS AND MAKE A POSITIVE 'FIRST IMPRESSION'



DEVELOP YOUR PERSONAL BRAND ONLINE

Our Career Consultants will work with you, to ensure that you are confident in applying for, and successfully securing the right graduate role.

As an added bonus, ongoing support will be provided for the first six months once you've secured and commenced your graduate role.

*Based on 2017 vacancies advertised through The Hotel School online career portal.

Our Alumni

As a Hotel School alumnus you are part of a vibrant, global community.

The Hotel School alumni occupy key positions across the hospitality, hotel and tourism industries in Australia and around the world.

We are dedicated to supporting and facilitating a strong and mutually beneficial relationship between the University and the wider alumni community.

As an alumnus, you will gain access to an extensive alumni network that allows you to connect to a diverse group of professionals.

We will encourage you to get involved in University life and the alumni community in whatever way you would like to. This may range from partaking of the extensive member benefit program to employing a Hotel School graduate.

As a graduate of The Hotel School, you will enjoy special benefits at selected Mulpha-owned properties.

Morgan Meredith

Front Office Manager, Park Hyatt Sydney

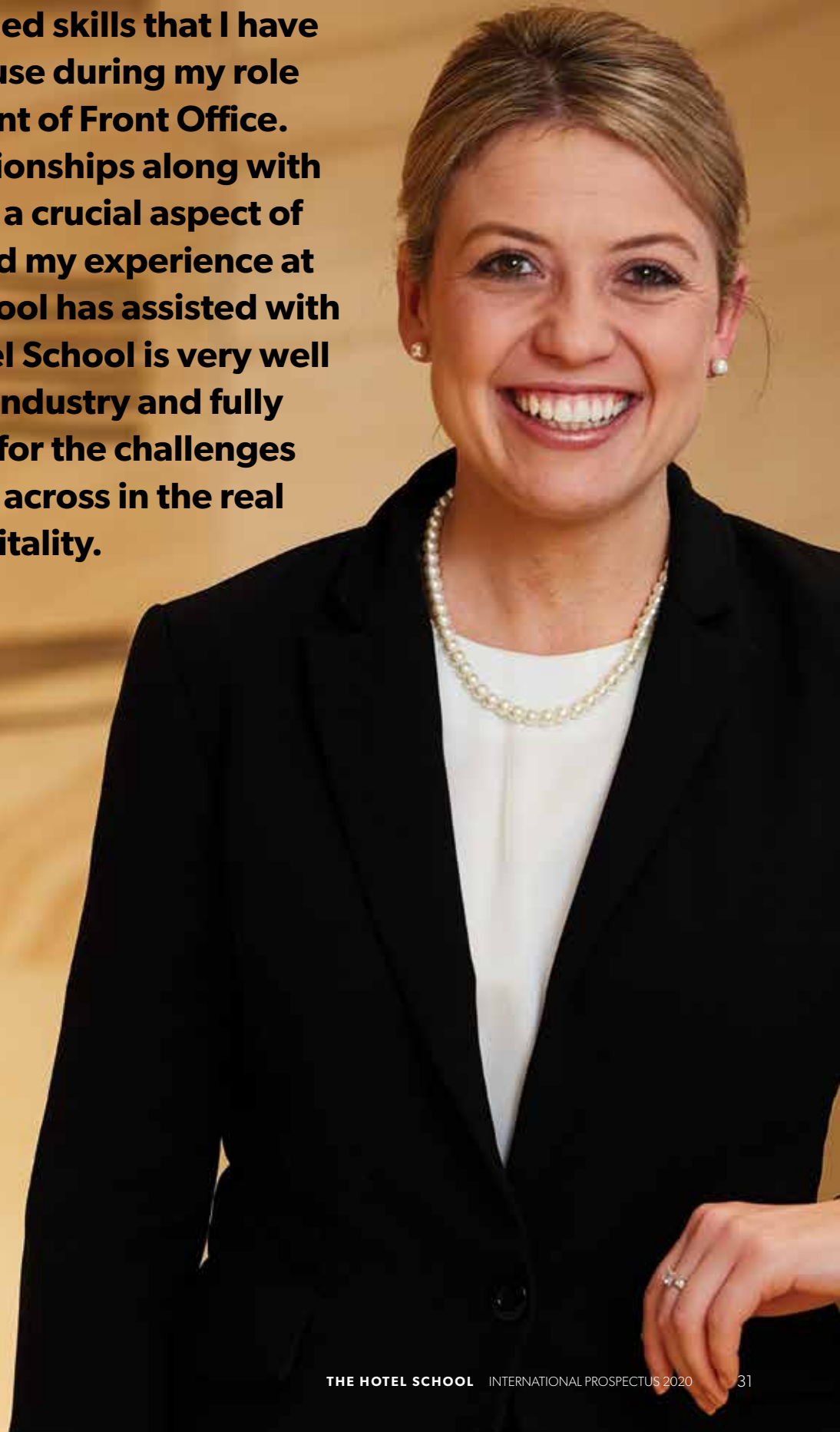
Tourism Accommodation Australia NSW 2016
Hotel Industry Rising Star Award recipient

Bachelor of Business in Hotel Management
(Year of Graduation 2013) – Australia

“

The Hotel School Sydney changed my life! I learned skills that I have continued to use during my role in Management of Front Office. Building relationships along with networking is a crucial aspect of hospitality and my experience at The Hotel School has assisted with that. The Hotel School is very well known in the industry and fully prepares you for the challenges you will come across in the real world of hospitality.

”



Courses

Pathway Courses

DIPLOMA OF HOTEL MANAGEMENT

Undertaking a Diploma is your chance to engage in a study pathway without committing yourself to a full three-year degree. Whether you are a school leaver, already working in the hotel industry or looking to make a career change, this course will develop your skills and enhance your career prospects in a dynamic, global industry.

ADMISSION REQUIREMENTS

INTERNATIONAL

- Qualification equivalent to an Australian Year 12 with the required entry grade; and English language comparable to Diploma IELTS requirement Academic IELTS 5.5 with writing 5.5 and 5.0 in other bands.

COURSE OVERVIEW

Units:

- Language and Learning in your Discipline
- Quantitative Methods with Economics
- Communication in Organisations
- Accounting and Finance for Business
- Food and Beverage Operations
- Tourism Theories and Practices
- Hospitality Services Management
- Accommodation Operations

COURSE SUMMARY

Start February, June, November
Duration 1 year (full-time or part-time equivalent)
Total units 8
CRICOS Course code 0100351

PATHWAY

Successful completion of the Diploma of Hotel Management can gain you entry into Year 2 of the Bachelor of Business in Hotel Management.

INTERNATIONAL HOTEL AND TOURISM MANAGEMENT PROGRAM

The Hotel School is proud to be partnering with **HTMi Switzerland** and **AccorHotels** to deliver an Australian industry program which is the first of its kind.

Available in the Sydney, Melbourne and Brisbane campus locations it uniquely connects paid internships with AccorHotels and academic studies delivered by Southern Cross University. Upon completion of the iHTMP, students will also be eligible to graduate with a Diploma in International Hotel and Tourism Management from HTMi Switzerland. Additionally, students will be eligible for entry into the Bachelor of Business in Hotel Management at The Hotel School with 18 months credit.

COURSE OVERVIEW

YEAR 1

Units:

- Introduction to Industry Practice
- Tourism Studies
- Contemporary Issues in Hotel Studies
- Food and Beverage Cost Control
- Information Technology 1
- Entrepreneurial Project
- Beverages and Wine Studies
- Introduction to HRM and Organisations

YEAR 2

Units:

- Hotel and Resort Management
- Hospitality Finance
- Introduction to Marketing
- Food and Beverage Management
- Rooms Division Operations
- Gastronomy/Culinary Theory
- Food and Beverage Service (Theory and Practical)
- Research Methods

COURSE SUMMARY

Start February, June, November

Duration 2 years

Total units 16

CRICOS Course code 0101386

ADMISSION REQUIREMENTS

INTERNATIONAL

- Qualification equivalent to an Australian Year 12 and be 17 years old.
- English: Academic IELTS with writing 5.5 and 5.0 in other bands.

ENGLISH PATHWAYS

Through Southern Cross University, The Hotel School offers a variety of English language partner programs to help Australian and international students become better at speaking, reading and writing English.

The University recommends students only undertake an English program with an ELICOS-approved provider.

English Language Company (ELC) <https://www.elc.edu.au/en/home>

Embassy (Sydney & Melbourne) <https://www.embassyenglish.com/>

Ability English <https://www.ability.edu.au/>

ILSC Language Schools <https://www.ilsc.com/>

Navitas English <http://www.navitasenglish.edu.au/>

UTS Insearch <https://www.insearch.edu.au/>

Browns <https://brownsenglish.edu.au/why-us/our-campuses/brisbane>

This information reflects 2019 offerings at time of publication. Subjects and electives can be changed without notice.

Courses

Undergraduate Degree

BACHELOR OF BUSINESS IN HOTEL MANAGEMENT

The three-year Bachelor of Business in Hotel Management focuses on hotel operational skills, management practice in hospitality industries and the skills needed for employment in a competitive, changing, global business environment.

This Southern Cross University degree combines academic rigour with contemporary hotel practice, giving students the skills to succeed in complex business environments.

An important feature of the degree is an embedded six-month internship program that provides industry-relevant experience and networking opportunities. Our degrees are designed to put students in the workplace.

COURSE SUMMARY

Start February, June, November

Duration 3 years full-time

Total units 24

CRICOS Course code 086102E

ADMISSION REQUIREMENTS

INTERNATIONAL

- Qualification equivalent to an Australian Year 12 with the required entry grade; and English language comparable to Academic IELTS 6.0 with no band less than 5.5.

COURSE OVERVIEW

Based on the suggested course progression when commencing studies in session 1.

YEAR 1

8 core units:

- Managing Organisations
- Food and Beverage Operations
- Communication in Organisations
- Introduction to Professional Practice
- Accounting and Finance for Business
- Hospitality Services Management
- Marketing Principles
- Tourism Theories and Practices

YEAR 2

8 core units:

- The Human Resource Management Expert Practitioner
- The Sustainable Hotel Environment
- Introduction to Business Law
- Accommodation Operations
- Professional Hospitality Experience (internship) – equivalent to four units

YEAR 3

5 core units + 3 electives

- Hospitality and Tourism Financial Management
- Entrepreneurship and Innovation
- Competitive Strategy
- Facility and Risk Management for Hospitality Operations
- Research for Business and Tourism

Electives – for 2020

- Food and Beverage Management
- Tourism and Hospitality Sales and Promotion
- Festival and Special Events Planning
- Revenue and Yield Management for Tourism and Hospitality
- Production Management for Convention and Events



This information reflects 2019 offerings at time of publication. Subjects and electives can be changed without notice.

Courses

Postgraduate Degrees

GRADUATE CERTIFICATE OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

The Graduate Certificate of Business in Global Hotel Leadership is a pathway to the Master of Business in Global Hotel Leadership.

It provides an introduction to advanced study in contemporary leadership techniques as they apply to the global hotel and hospitality sectors.

This course develops applied business skills to support graduates with their leadership careers in contemporary global hotel industries.

The course provides an introduction to aspects of hotel management and leadership from both theoretical and applied industry perspectives.

Developed in consultation with key hospitality organisations and the University's industry partner Mulpha Australia, this course provides relevant and contemporary studies in leadership and management.

ADMISSION REQUIREMENTS

INTERNATIONAL

Qualifications equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent); and English language comparable to Academic IELTS 6.0 with no band less than 5.5.

COURSE OVERVIEW

CORE UNITS

3 core units + 1 elective

- Advanced Communication
- The Global Hotel Landscape
- The Global Hotel Leader

ELECTIVES

- Hotel Property and Operations
- Creating the Hotel Customer

COURSE SUMMARY

Start February, June, November

Duration 6 months full-time

Total units 4

CRICOS Course code 0101395



GRADUATE DIPLOMA OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

The Graduate Diploma of Business in Global Hotel Leadership is a pathway to the Master of Business in Global Hotel Leadership.

Taught by academics with industry backgrounds, the course provides comprehensive study of aspects of hotel management and leadership from both theoretical and applied industry perspectives.

The course provides graduates with the skills and professional confidence to apply contemporary leadership techniques to the global hospitality / business sector. Graduates will be prepared to succeed in a middle management role across a range of hotel and hospitality settings.

The curriculum is built on hotel leadership/management principles. Students who successfully complete the Graduate Diploma may choose to progress to the Master of Business in Global Hotel Leadership where they will be exposed to a series of higher level self-management approaches to learning.

ADMISSION REQUIREMENTS

INTERNATIONAL

Qualifications equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent); and English language comparable to Academic IELTS 6.0 with no band less than 5.5.

COURSE SUMMARY

Start February, June, November

Duration 1 year full-time

Total units 8

CRICOS Course code 0101394

COURSE OVERVIEW

CORE UNITS

3 core units + 5 electives

- Advanced Communication
- The Global Hotel Landscape
- The Global Hotel Leader

ELECTIVES

- Hotel Property and Operations
- Creating the Hotel Customer
- Talent and Culture
- Strategic Rooms Division
- Innovation and Enterprise
- Leading Food and Beverage Supply Chains



MASTER OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

Developed in collaboration with a range of leading hotel operators, the Master of Business in Global Hotel Leadership is designed for future leaders in hotel, tourism and leisure industries with a desire to accelerate their career path.

This course will help participants develop an advanced level of understanding of hotel operations and the principles behind hotel asset management, service design and delivery systems, operational models and disruptive technologies.

Through an industry-led, applied curriculum, students gain an understanding of relevant theories and concepts allowing them to connect with hotel problems and issues through a range of authentic, industry-connected, assessment tasks. These assessments provide an applied context for students' learning and a pathway for further learning. The course is built on hotel leadership / management principles that enable students to commence their higher degree studies while working in hotel organisations and their specialised departments. There is also a strong focus on business management and leadership skills to meet the needs of those with an entrepreneurial spirit who want to operate their own business. The course includes an optional internship with the opportunity to gain invaluable experience and build professional networks.

The Master of Business in Global Hotel Leadership is specifically designed to meet the demands of a growing industry.

COURSE SUMMARY

Start February, June, November

Duration 2 years full-time

Total units 16

CRICOS Course code 0101393

ADMISSION REQUIREMENTS

INTERNATIONAL

Qualifications equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent); and English language comparable to Academic IELTS 6.5 with no band less than 6.0.

COURSE OVERVIEW

CORE UNITS

10 core units + 6 electives

- Advanced Communications
- The Global Hotel Leader
- The Global Hotel Landscape
- Hotel Property and Operations
- Talent and Culture
- Creating the Hotel Customer
- Disruption in Global Hospitality
- The Hotel Asset Ecosystem
- Applied Hotel Research - equivalent to 2 units

ELECTIVES

- Innovation and Enterprise
- Leading Food and Beverage Supply Chains
- Strategic Rooms Division
- Advanced Hotel Property and Operations
- Revenue and Analytics
- Industry Internship A
- Industry Internship B



POSTGRADUATE DEGREE PATHWAYS

GRADUATE CERTIFICATE
OF BUSINESS IN GLOBAL
HOTEL LEADERSHIP

6 MONTHS FULL-TIME

GRADUATE DIPLOMA
OF BUSINESS IN GLOBAL
HOTEL LEADERSHIP

1 YEAR FULL-TIME

MASTER OF BUSINESS
IN GLOBAL HOTEL
LEADERSHIP

2 YEARS FULL-TIME

This information reflects 2019 offerings at time of publication. Subjects and electives can be changed without notice.

Course Intake Dates

All courses offered at The Hotel School operate with three session start dates per calendar year.

2020 COURSE INTAKE DATES

Session 1

Orientation: **24-28 February**
Classes commence: **2 March**
Census date: **23 March**
Study break: **14-17 April**
Classes end: **27 May**
Study break: **28-29 May**
Exams: **1-12 June**

Session 2

Orientation: **29 June-3 July**
Classes commence: **6 July**
Census date: **27 July**
Study break: **17-21 August**
Classes end: **30 September**
Study break: **1-2 October**
Exams: **6-16 October**

Session 3

Orientation: **26-30 October**
Classes commence: **2 November**
Census date: **23 November**
Study break: **14-18 December**
Recess: **21 December - 1 January 2021**
Classes end: **10 February 2021**
Study break: **11-12 February 2021**
Exams: **15-19 February 2021**

Orientation is compulsory for all students and is held in the week before the commencement of classes. The orientation program will help you settle into the campus, and become familiar with the facilities and surrounds.

William Raynor

Rooms Division Manager, Primus Hotel Sydney

Bachelor of Business in Hotel Management
(Year of Graduation 2013)

“

As one of the fastest-growing industries both domestic and international, Tourism and Hospitality offers many exciting opportunities across a number of platforms. It's an industry filled with passionate people who want to offer their knowledge and expertise to create memorable experiences for other people. A career path in tourism and hospitality will enable you to travel around the world and explore different unique experiences. It's so much more than just a career, it's a lifestyle.

”

Academic Support

INTERNATIONAL STUDENT SUPPORT

The Hotel School has dedicated staff committed to helping students. Whether you need assistance in the application or acceptance of your offer, or ongoing assistance, our team is here to support you.

Visit '**Student Services**' for full details at hotelschool.scu.edu.au

ORIENTATION

Orientation at The Hotel School is held in the week prior to commencement of each session. Activities last two to three days and are designed to engage both domestic and international students through academic and social activities, with individualised attention. The student support staff understand the specific needs of students, help them settle into their new environment, learn to study effectively and to integrate into university life. Orientation is also an opportunity for students to meet their fellow peers prior to classes commencing.

STUDENT SERVICES

Enquiries about enrolment, student ID cards, course guides or grades are managed by the Student Services Team. Southern Cross University's personalised web-based portal MySCU gives students access to Blackboard (learning management system), myReadings, news and MyEnrolment (access to enrolment, finances and grades).

Visit: scu.edu.au/myenrolment

Disability and equity services provide support to assist students with their studies.

ACADEMIC SKILLS SUPPORT

The Hotel School offers a diverse array of academic support services to help students develop the academic skills necessary to successfully progress through their course.

COUNSELLING

Counselling services are available for any aspect of your personal or academic life. Southern Cross University's free and confidential Counselling Services offer assistance to all students either as a one-on-one service or through the many workshops developed to promote wellbeing.

Visit: scu.edu.au/counselling

ACCESSING YOUR UNIVERSITY

Students are provided with access to a range of internet and computing services:

- Student email address
- IT support via the Service Desk
- Wireless@SCU – wireless network on all campuses
- Mobile@SCU – free mobile application.

Visit: scu.edu.au/it

LIBRARY AND LEARNING SERVICES

Students of The Hotel School have online access to Southern Cross University's extensive library and are entitled to reciprocal borrowing rights with most local universities.

The Hotel School also offers students direct access to each lecturer via one-on-one consultation times after each class.



Student Engagement

Supporting students is of the utmost importance at The Hotel School.

Studying can be quite challenging to manage, especially if you are living away from home and working at the same time.

Not only do we want you to achieve academically and start your dream career, we also want you to enjoy your study journey and make each day a memorable experience.

We are here to support you.

STUDENT REPRESENTATIVE COUNCIL (SRC)

The SRC is a student-driven process where members are elected by the student body to represent them on each campus. Each year students run elections to select representatives for the roles of Chair, Vice-Chair and Secretary along with seven members. The SRC liaises with The Hotel School staff to organise events and to make sure student needs and concerns are heard and addressed appropriately. The SRC also organises both on and off-campus events such as themed events and our annual gala nights. Students are encouraged to play an active role in influencing the decision-making at The Hotel School.

LEADERSHIP PROGRAM

The Aspiring Leaders Program is dedicated to assisting students to develop their leadership skills through development and mentoring activities.

SINGAPORE FIELD TRIP

Every year, students have a chance to go on an international excursion to Singapore to visit hotels and other properties. This allows students to develop a global mindset which is highly valued by employers.

PEER TO PEER

Peer to Peer has been designed to embrace and help address and improve engagement and success for all THS students. A Student Success Advisor (SSA) is appointed for each student. The SSA follows a weekly campaign schedule (examples below). Contact will be either by phone and/or email as prescribed in the campaign schedule.





MENTOR PROGRAM

The mentor's role is to provide support and advice on a range of student issues, cultural understanding and act as a connection for students as they settle into university life and a new country.

GLOBAL CITIZEN SERIES

Understanding and embracing each other's cultures is a key to engagement. The Global Citizen Series enables students from all cultures to share and enjoy the diversity within the student cohorts. Developed in collaboration with the SRC, three on-campus activities per session are run that encourage cross cultural exchange.

Examples – Cultural New Year celebrations, global food fiesta, Indian dancing class and Aussie slang.

MAJOR SOCIAL EVENTS

We take our events seriously. Every session commences with a major social event designed to encourage students to build new friendships. The jewel in the crown is the THS annual gala, a student celebration where we award and recognise high-achieving students and applaud all student achievements. We also have loads of fun and look forward to all students attending.

ENGAGEMENT CALENDAR

Every session a calendar of workshops, activities, networking and professional development opportunities and events is published. The calendar provides a weekly schedule for students.

The Hotel School Sydney

Our Sydney location is in the heart of the central business district, with Sydney Harbour, the Opera House and Royal Botanic Gardens on its doorstep.

ABOUT SYDNEY

Sydney is the capital of New South Wales and the largest city in Australia. It is surrounded by the picturesque and world famous harbour and this beauty extends through to the suburbs.

Sydney is the oldest, largest and most cosmopolitan city in Australia and is recognised around the world for its architectural icons such as the Sydney Opera House and Harbour Bridge. Sydneysiders enjoy culinary delights, harbourside dining, trendy inner-city cafes and a never ending variety of multicultural foods.

THINGS TO DO / SPECIAL EVENTS

Sydney is host to a broad calendar of events including live music and performing arts productions, internationally acclaimed performances, innovative exhibitions and largescale sporting events.

Other attractions include Sydney Tower, The Rocks, Royal Botanic Gardens, Taronga Zoo, Bondi Beach and Sydney Olympic Park.

Each year Sydney enjoys many large festivals including the Sydney Film Festival, Vivid Light Festival, Carols in the Domain and the spectacular New Year's Eve fireworks on the harbour.

AVERAGE TEMPERATURES:



SUMMER
26°C – 19°C



AUTUMN
22°C – 15°C



WINTER
16°C – 8°C



SPRING
22°C – 13°C

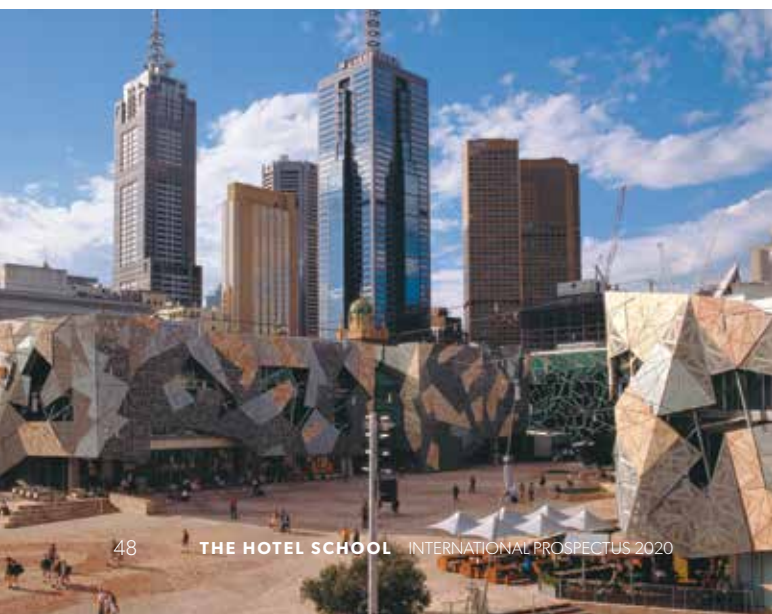
For more information about Sydney please visit:

VISITNSW.COM

CITYOFSYDNEY.NSW.GOV.AU

SYDNEY.COM





AVERAGE TEMPERATURES:



SUMMER
25°C – 14°C



AUTUMN
20°C – 11°C



WINTER
14°C – 7°C



SPRING
20°C – 10°C

The Hotel School Melbourne

Our Melbourne location is in the heart of the central business district with easy access to trams and trains, and in the midst of the iconic Melbourne laneways.

ABOUT MELBOURNE

Melbourne is the capital and most populated city in the state of Victoria. The city is situated at the northern point of Port Phillip Bay – near the estuary of the Yarra River. The waterfront location and nightlife make it one of the most vibrant and liveable cities in Australia and the world. Melbourne is rated highly in the areas of education, entertainment, healthcare, research and development, tourism and sports. It is also regarded as the fashion capital of Australia, where designer labels, leading stores and independent boutiques provide plenty of diversion for the serious shopper.

THINGS TO DO / SPECIAL EVENTS

Each year Melbourne plays host to tens of thousands of interstate and overseas visitors

who come to see the Australian Open Tennis Championships, Formula 1 Australian Grand Prix, Australian Motorcycle Grand Prix, Spring Racing Carnival, Australian Football League Grand Final and many more special events. Melbourne caters for all, from the stylish restaurants in the city's streets and laneways, to the cutting-edge cafes, rooftop bars, pubs and hotels. Melbourne is also home to the acclaimed International Comedy Festival and Melbourne Food and Wine Festival.

For more information about Melbourne please visit:

[VISITVICTORIA.COM](https://www.visitvictoria.com)

[VISITMELBOURNE.COM](https://www.visitmelbourne.com)

[MELBOURNE.VIC.GOV.AU](https://www.melbourne.vic.gov.au)



AVERAGE TEMPERATURES:



SUMMER
33°C – 27°C



AUTUMN
25°C – 15°C



WINTER
22°C – 11°C



SPRING
25°C – 18°C

The Hotel School Brisbane

Our Brisbane location is in the heart of the central business district within easy reach of hotels, the riverfront, shopping malls, city library and many shops, parks and cafes.

ABOUT BRISBANE

Brisbane is the capital of the state of Queensland, and the third most populous city in Australia. Brisbane is well known for its distinct Queensland architecture which forms much of the city's built heritage. The city is a popular tourist destination, serving as a gateway to the state of Queensland, particularly to the Gold Coast and the Sunshine Coast, popular resort areas immediately south and north of Brisbane, respectively. Several large cultural, international and sporting events have been held at Brisbane, including the 1982 Commonwealth Games, World Expo '88, the final Goodwill Games in 2001, and the 2014 G20 summit. In 2018, the Globalization and World Cities Research Network ranked Brisbane as a Beta world city.

THINGS TO DO / SPECIAL EVENTS

There is no shortage of major attractions to visit and explore in Brisbane. Across the river from the CBD, South Bank is home to our Cultural Centre with the world-class galleries and entertainment. Other major attractions in Brisbane include two major sports stadiums, Lone Pine Koala Sanctuary and the Story Bridge. Further afield the regions including the Scenic Rim, Somerset and Lockyer Valley have no shortage of waterfalls, lookouts and mountains to climb, while Moreton Island is the place to feed wild dolphins and snorkel around an old shipwreck.

For more information about Brisbane please visit:

[VISITBRISBANE.COM.AU](https://www.visitbrisbane.com.au)

[BRISBANE.QLD.GOV.AU](https://www.brisbane.qld.gov.au)

How to Apply

International Students

ENGLISH LANGUAGE COMPARABLE SCORES IELTS*

	DIPLOMA OF HOTEL MANAGEMENT & iHTMP	UNDERGRADUATE	POSTGRADUATE
IELTS International English Language Testing System	Overall IELTS 5.5 with 5.5 in writing and no other band less than 5.0	6.0 with no band less than 5.5	6.0 with no band less than 5.5
CPE Cambridge Certificate of Proficiency		52	N/A
CAE Cambridge Certificate in Advanced English		169 with no less than 162 in any component	176 with no less than 169 in any component
TOEFL PBT Test of English as a Foreign Language (paper-based test)		550 min 4.5 (TWE)	570 min 5.0 (TWE)
TOEFL iBT Test of English as a Foreign Language (Internet-based test)		60 with no less than 17 in writing and speaking and no less than 11 in reading and listening	79 with no less than 21 in writing
PTE Pearson Test of English		50	58 with no communicative score less than 50
ISPLR International Second Language Proficiency Rating		3+ or better in all 4 skills	4 in all 4 skill areas
CEFR Common European Framework of Reference for Languages		B2	N/A

* Suggested English language comparable scores only.

HOW TO APPLY

Visit <https://hotelschool.scu.edu.au/apply/> section for full details.

Apply online OR complete the International Application for Admission form with all supporting documents:

- Original or Certified copy of academic transcripts, with grading system.
- Certified copy of passport
- English language test results (e.g. IELTS, TOEFL)
- Resume

- Academic or employer references (if required)
- Advanced standing application (if relevant). Advanced standing refers to previous study or work experience which may reduce the duration of your degree. You should apply for advanced standing at the time of application.

Submit your completed International Application for Admission form with all supporting documents to: **thsapps@scu.edu.au**

ASSESSMENT

Applications will be acknowledged and responded to within 3 days*.

Successful applications receive an International Offer Package (Offer) including:

- Offer of Admission
- Information for Accepting your Offer
- Offer Acceptance Agreement.

When assessing applications against the relevant Academic Standards, The Hotel School will use accepted educational resources, including Australian Educational International – NOOSR, UK NARIC, University Admissions Centre Schedule to establish the Australian equivalence of an applicant's overseas qualifications.

For postgraduate degrees, assessment is made on an equivalent Australian Bachelor degree plus any other course specific requirements.

ACCEPTING YOUR OFFER

1. Review the Offer to make sure all information is correct and submit extra documents if requested.
2. Once conditions are met, send the signed Offer Acceptance Agreement, before the Offer Lapse Date.
3. Pay the 'fee payable on acceptance' amount of the offer.
4. Once all documents are received and conditions are met, The Hotel School will issue an electronic Confirmation of Enrolment (eCOE) so you can apply for an Australian visa.

STUDENTS APPLYING THROUGH EDUCATION AGENTS

The Hotel School has an extensive network of registered Education Agents in Australia and overseas who can assist with your application.

Please note students from specific countries are required to go through an Education Agent.

For further information visit:

<https://hotelschool.scu.edu.au/international-students/agents/>

STUDENT VISA

To study in Australia you must have a valid Australian visa. Student visas are temporary visas that allow people to come to Australia for a specified period to study at an Australian institution. For more information visit the Department of Home Affairs (DoHA) www.homeaffairs.gov.au

International students applying for a student visa must undertake a full-time load of eight (8) units per year. International students are required to remain in their principal course for at least six (6) months before they can request a transfer to study at another education provider.

Student visa conditions: Make sure you are familiar with the conditions of your visa by reviewing the information set out on the DoHA website.

Financial requirements: You must have sufficient funds to cover all education and living expenses for the duration of your studies. Refer to the 'student visa living costs and evidence of funds' section on the DoHA website.

Bringing other family members: You may be eligible to bring family members depending on your visa. School-aged children must be enrolled at school. School fees will vary depending on school, age of child and if you are a scholarship holder. A list of local schools can be found at;

www.scu.edu.au/international/apply

* Time period relates to complete application for the immediate study period.

ESOS

Higher educational providers must meet minimum standards set by TEQSA (The Tertiary Education Quality and Standards Agency) to enable registration under the ESOS (Education Service for Overseas Students) Act.

This protects Australia's reputation for delivering quality education services and the interests of overseas students, by setting minimum standards and providing tuition and financial assurance. The ESOS Act mandates a nationally consistent approach to registering education providers so that the quality of the tuition and care of students remains high. The professionalism and integrity of the industry is further strengthened by the ESOS Act's interface with immigration law. This imposes visa-related reporting requirements on both students and providers.

The National Code is a set of nationally consistent standards that govern the protection of overseas students and delivery of courses to students by providers that are registered on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS).

For further information visit **internationaleducation.gov.au**

CRICOS

Higher education providers in Australia must be registered to enrol overseas students in specific courses. Registered providers have a CRICOS provider code and a specific CRICOS course code for each course.

This registration guarantees the provider and the course meet the high standards necessary for overseas students.

For further information visit **cricos.education.gov.au**

TEACHING AND ASSESSMENT METHODS

Students experience a variety of teaching approaches including face-to-face lectures and tutorials. The method of teaching may vary from unit to unit. Assessment may be in the form of essays, reports, audio or video presentations,

online quizzes, case analyses or problem resolutions, and examinations.

Specific teaching and assessment can be found on the relevant course page at

scu.edu.au/courses/

TUITION PROTECTION SERVICE

The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist international students whose education providers are unable to fully deliver their course of study. The TPS ensures that international students are able to either complete their studies in another course or with another education provider or receive a refund of their unspent tuition fees.

For more information visit **tps.gov.au**

REFUNDS OR DEFERMENTS

Visit **scu.edu.au/international/** apply for more information about:

- Refunds and remission procedure
- Withdrawals and release, refunds
- Enrolment, deferment, suspension or cancellation of enrolment procedure.

TUITION FEES

Tuition Fees are listed in the Offer of Admission and are correct at the time of issue. They will be subject to an increase each calendar year and students are required to pay the new tuition fee each year. Tuition fees are due at the beginning of each study period, however you can pay fees in advance.

COST OF LIVING PER YEAR

Sydney: **\$28,392**

Melbourne: **\$25,844**

Brisbane: **\$25,480**

According to:

insiderguides.com.au/cost-of-living-calculator

ACCOMMODATION

To help you prepare for your arrival in Australia please visit hotelschool.scu.edu.au/international-students/accommodation/. Contact the relevant Hotel School campus for accommodation options. We recommend that you know how to get to the campus before commencement of orientation. Orientation sessions are held in the week prior to class commencement and are compulsory.

STUDY ABROAD PROGRAM

The program allows you to study for one session at The Hotel School and gain credit back to your home institution.

The program also offers the optional opportunity to combine your studies with internship experience in Australia and industry-specific training through our work ready program.

OSHC (OVERSEAS STUDENT HEALTH COVER)

OSHC is a compulsory medical health insurance for international students studying in Australia. BUPA is Southern Cross University's preferred provider. For alternative providers, refer to health.gov.au/oshc

STUDENT SERVICES AND AMENITIES FEE (SSAF)

The Student Services and Amenities Fee (SSAF) provides Australian universities with additional funds to maintain and improve essential services and amenities of a non-academic nature for students. These funds are used to support and enrich the student experience. SSAF is collected following enrolment.

For more information visit scu.edu.au/students

2020 INTERNATIONAL FEE SCHEDULE

COURSE	ADMISSION REQUIREMENT	ENGLISH LANGUAGE IELTS REQUIREMENT OR COMPARABLE	FEE PER UNIT	FEE PER YEAR*
Diploma of Hotel Management	Qualification equivalent to an Australian Year 12 with the required entry grade	Overall: 5.5 Reading: 5.0 Writing: 5.5 Listening: 5.0 Speaking: 5.0	\$3,450	\$27,600
iHTMp	Students applying for the iHTMp must have completed Year 12; Mature age students without the minimum education requirements but with relevant work experience will also be considered.	Overall: 5.5 Reading: 5.0 Writing: 5.5 Listening: 5.0 Speaking: 5.0		\$15,000 Course Total \$30,000
Bachelor of Business in Hotel Management	Qualification equivalent to Australian Year 12 with the required entry grade.	Overall: 6.0 Reading: 5.5 Writing: 5.5 Listening: 5.5 Speaking: 5.5	\$3,450	\$27,600
Graduate Certificate of Business in Global Hotel Leadership	Qualification equivalent to an Australian Bachelor degree.	Overall: 6.0 Reading: 5.5 Writing: 5.5 Listening: 5.5 Speaking: 5.5	\$3,300	\$13,200**
Graduate Diploma of Business in Global Hotel Leadership	Qualification equivalent to an Australian Bachelor degree.	Overall: 6.0 Reading: 5.5 Writing: 5.5 Listening: 5.5 Speaking: 5.5	\$3,300	\$26,400
Master of Business in Global Hotel Leadership	Qualification equivalent to an Australian Bachelor degree.	Overall score of 6.5	\$3,300	\$26,400

This information reflects 2020 offerings at time of publication and is subject to change. * The fee per year is based on completing 8 units per year. In addition, students are required to pay Overseas Student Health Cover (OSHC) for the duration of their visa in advance. In addition, students will be charged a Student Service and Amenities Fee (SSAF), and indicative non-tuition fees of \$1,500 (to cover textbooks, stationery, Internships or placements). For more information visit www.scu.edu.au/ssaf. ** Fee for total course based on completion of 4 units.

THE
HOTEL SCHOOLTM
SYDNEY • MELBOURNE • BRISBANE

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P 1800 870 816



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